

NAMAN PRATYUSH

ENGINEERING & TECHNOLOGY EXECUTIVE | DELIVERY, RELIABILITY & DIGITAL MEDIA

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EXECUTIVE PROFILE

Engineering executive with 15+ years of experience leading software delivery, cloud platforms, DevOps/SRE practices and digital transformation across media, SaaS and financial services. Current Director of Engineering for a portfolio of always-on digital media, publishing and market-intelligence products. Experienced translating strategy into execution, leading engineering leaders and distributed teams, improving delivery governance and operational reliability, and partnering with editorial, product, data, commercial and finance stakeholders. Strong background in AWS, cloud-native architecture, incident management, release readiness and organizational change.

EXECUTIVE LEADERSHIP

Engineering Delivery Strategy | Portfolio & Program Governance | SRE & Operational Excellence | Incident & Problem Management | DevOps & CI/CD | Production Readiness | Executive Communication | Distributed Team Leadership | Media & Publishing Technology | Cloud Modernization | Vendor Management | Talent Development

PROFESSIONAL EXPERIENCE

EARTHLABS INC. / GLACIER MEDIA GROUP | Toronto, Ontario

Director of Engineering, EarthLabs Inc.

Dec 2023 - Present

Director of Technology, Glacier Media Inc.

Feb 2023 - Dec 2023

Head of Engineering, Glacier Media Inc.

Apr 2022 - Feb 2023

- Lead engineering strategy and delivery for a portfolio of digital media, publishing, subscription, market-data and enterprise platforms serving global audiences and internal business teams.
- Direct cross-functional engineering, DevOps, data and technology-support work; align roadmaps, sequencing, dependencies, risks and release plans with executive priorities.
- Partner with editorial, product, commercial, marketing, finance and operations leaders to turn business and journalistic needs into executable technology programs.
- Establish delivery cadence, ownership, status reporting, change control and vendor governance to improve predictability, transparency and accountability.
- Drive production reliability through AWS modernization, CI/CD, observability, incident response, root-cause review, security controls, runbooks and production-readiness practices.
- Direct enterprise CRM, subscription, billing and historical-data migration programs involving multiple business functions and external implementation partners; define phased plans, retention requirements, controls and go-live governance.
- Build and mentor teams, clarify roles and decision rights, and promote high ownership, practical execution and continuous improvement.
- Guide cloud-cost optimization, platform modernization and legacy retirement while protecting continuity for always-on digital properties.

ROYAL BANK OF CANADA (RBC) | Toronto, Ontario

Engineering Lead

Oct 2021 - Mar 2022

- Led engineering delivery within a highly regulated environment, coordinating priorities, architecture decisions, delivery risks and stakeholder expectations for business-critical systems.
- Applied secure software-development, change-management, production-support and operational-control practices across the delivery lifecycle.
- Mentored engineers and collaborated with product, architecture, security, infrastructure and operations teams to resolve dependencies and sustain execution.

CARET LEGAL / ZOLA SUITE (ABACUSNEXT) | Toronto, Ontario / Port Washington, New York

VP Engineering / Development Team Lead / Senior Software Engineer / Software Engineer

Jun 2014 - Sep 2021

- Progressed from hands-on software engineer to executive engineering leadership for a multi-tenant legal SaaS platform.
- Owned end-to-end delivery across application development, cloud operations, integrations, performance, security and production support.
- Built and scaled backend services and REST APIs using C#.NET and SQL Server, supporting document management, billing, payments and workflow capabilities.
- Modernized AWS architecture, networking, monitoring and event-driven integrations; strengthened release automation and operational visibility.
- Led delivery planning, technical prioritization, incident resolution and cross-functional execution with product, support, customer-success and business leaders.
- Recruited and developed engineers and introduced clearer engineering standards, code review, ownership and execution discipline.

HCL TECHNOLOGIES | Noida, India

Software Engineer

Nov 2010 - Aug 2013

- Delivered enterprise and online-banking solutions across analysis, implementation, testing, release support and production issue resolution.
- Worked with distributed teams and client stakeholders in structured delivery environments, building a strong foundation in quality, security and root-cause analysis.

EDUCATION

Master of Science, Computer Science | New York University (NYU), 2015

Bachelor of Technology, Engineering | Asansol Engineering College / West Bengal University of Technology

TECHNOLOGY & OPERATING EXPERTISE

Delivery & Operations: SRE, technical program delivery, Agile execution, portfolio governance, operational metrics, incident management, post-incident review, release readiness, vendor management

Cloud & Architecture: AWS, microservices, event-driven systems, REST APIs, distributed systems, high availability, secure software development

DevOps & Observability: CI/CD, Infrastructure as Code, Git, CloudWatch, New Relic, monitoring, logging and alerting

Engineering: C#, .NET/.NET Core, Python, JavaScript, SQL Server, PostgreSQL, DynamoDB